

REQUEST FOR PROPOSALS

APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF CISCO SUPPORT, WARRANTY AND MAINTENANCE TO DTPC DATA CENTRE AND NETWORK EQUIPMENT FOR A PERIOD OF 3 YEARS

REF NO.: DTP/RFP/47/ICT/02/2018

Dube TradePort Corporation (DTPC) was created as a provincial public entity to develop Dube TradePort. Refer to www.dubetradeport.co.za for more information on DTPC.

Dube TradePort invites proposals from suitably qualified, experienced and professional service providers with CISCO Partner Status to assist with provision of support, warranty and maintenance to DTPC Data Centre and Network Equipment for a period of 3 years. These services will include but not limited to:

- Support plan with clear response times (for level 2 and 3 support)
- Hardware and Software maintenance from Reseller as well as the OEM
- Hardware and Software warranties and licensing
- Support proposal for hardware that is end of support

It is a condition of this bid that the tenderer must subcontract a minimum of 30% to an African EME / QSE company which is at least 51% black owned.

EVALUATION OF THIS BID

All proposals will be evaluated in various stages – compliance and functionality will be assessed and thereafter all responsive proposals will be evaluated in accordance with the PPPFA regulations, 2017 using the 80/20 preference points system.

REQUESTS FOR DOCUMENTS & ENQUIRIES

Bid documents will only be available from **7th May 2018 to 15th May 2018** during the weekdays (Mon – Fri) between 08h30 and 16h00, at the Dube TradePort Corporation offices at 7 Umsinsi Junction, 4th floor, 29° South, La Mercy, KwaZulu-Natal. A non-refundable document fee of R1000.00 (One thousand Rands) must be paid via EFT prior to collection of the Bid Documents. No cash will be accepted and proof of payment must be produced on collection of the Bid Documents. Please allow 2 days for funds to reflect in the account. DTPC will only release documents once the payment has been cleared in its bank account. Payments must contain the reference, "**RFP/47/ICT/02/2018**" and must clearly identify the Bidder, e.g. "ABC Consortium". Electronic versions of these documents will only be available on confirmation and/or proof of payment.

Dube TradePort Corporation banking details:

Bank: ABSA; A/C No: 405 687 3817; Branch Code: 632 005; A/C Name: Dube TradePort Corporation; Account type: Current

A **COMPULSORY** briefing meeting for service providers, who have paid for and collected the Bid Documents during the collection period as specified above, will be held at DTPC, 7 Umsinsi Junction, 4th Floor, 29° South, La Mercy KwaZulu Natal on, **16th May 2018 at 13:00**.

Enquiries should be directed via email: tenders@dubetradeport.co.za.

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CLOSING TIME & DATE FOR SUBMITTING RESPONSES

Proposals must be submitted at the DTPC offices on or before **11h00**, South African time on **29th May 2018**. Documents should be clearly marked "**PROVISION OF CISCO SUPPORT TO DTPC DATA CENTRE AND NETWORK EQUIPMENT**"